



## AMITY TECHNICAL PLACEMENT CENTRE

DELHI | GR. NOIDA | GURUGRAM | GWALIOR | JAIPUR | LUCKNOW | NOIDA  
MUMBAI | RAIPUR | RANCHI | KOLKATA | PATNA

### WIPRO

### Virtual Recruitment Opportunity – 2021 Passing Out Batch

**Only for Students of Amity Education Group**

**Only for Unplaced & Eligible Students**

**Last Date to Register – 6<sup>th</sup> May 2021 (5PM)**

<b>Company</b>	WIPRO
<b>Website</b>	<a href="https://www.wipro.com/">https://www.wipro.com/</a>
<b>Designation</b>	Service Desk
<b>Date of Online Test</b>	<b>Will be confirmed through Email</b>
<b>Batch</b>	2021 Batch
<b>Eligible Degrees</b>	Any Undergraduate degree  (Candidates from Diploma/ME/ MTech/ MBA/ MCA/M.Sc streams are NOT eligible)
<b>Eligibility Criteria</b>	<b>No Percentage Criteria</b>
<b>Job Description</b>	<ul style="list-style-type: none"><li>• Basic Computer knowledge to troubleshoot desktop, laptop and answering support queries via phone, email, Chat and Web</li><li>• Excellent communication skills required as you will work in International Voice Support</li><li>• Managing data and implementing changes, providing employees/Clients with guidance in handling difficult or complex problems or in resolving complaints.</li><li>• Responding in a timely manner to service issues, request, and take care of the complete operations.</li><li>• Troubleshoot system and network problems, diagnosing and solving hardware or software faults</li><li>• Provide support, including procedural documentation &amp; relevant reports</li><li>• Support the rollout of new applications and manage many open cases at one time and provide accurate information on IT products or services</li><li>• Willing to work in a 24*7 environment (Rotational shifts/5 Days a week)</li></ul>
<b>CTC</b>	INR 1.8 LPA
<b>Other Criteria</b>	<ul style="list-style-type: none"><li>• Candidates must have a full-time degree course recognized by the Central/ State Government of India.</li><li>• All arrears and backlogs need to be cleared at the time of selection process.</li><li>• Candidates should have completed all exams/ viva-voice/ training and should</li></ul>

	<p>not have any pending attendance requirement with the college.</p> <ul style="list-style-type: none"> <li>• Candidates must not have more than three years of gap in education between 10th and graduation.</li> <li>• Candidates must be willing to work in a 24*7 shift environment and relocate to any location within India.</li> </ul>
<b>Placement Process</b>	<ul style="list-style-type: none"> <li>• Preliminary Screening</li> <li>• Voice Interview</li> <li>• HR Interview</li> </ul>
<b>How to Apply?</b>	<p>All interested and Eligible students need to apply on the Link Below latest by <b>6<sup>th</sup> May 2021 by 5 PM.</b></p> <p><b>CLICK <a href="#">HERE</a> TO APPLY</b></p>

**My Best Wishes are with you!**

**Prof (Dr.) Ajay Rana**

Ph.D (CSE) & M.Tech (CSE) - Two Time Gold Medalist  
SMIAENG, SMIACSIT, LMISTE, LMPF, LMCSI & MIET (UK)

**Senior Vice President – Amity Education Group**

**Dean – Industry & Academia Alliance**

**Advisor – Amity Education Group**